



# LED MEASUREMENT SYSTEM USER MANUAL

Manual version: 3.0.A  
Product code: T2005  
Product Version: 3.0  
Software version: 3.0

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# 1. Overview

The Ossila LED Measurement System is a low-cost solution for reliable current-voltage-luminance measurements of light emitting diodes. The system is controlled by specially designed software which can perform multiple IVL measurements and measure the current, luminance, and efficiency over long periods of time.



## 2. EU Declaration of Conformity (DoC)

### We

**Company Name:** Ossila BV

**Postal Address:** Biopartner 3 building, Galileiweg 8

**Postcode:** 2333 BD Leiden

**Country:** The Netherlands

**Telephone number:** +31 (0)71 3322992

**Email Address:** info@ossila.com

**declare that the DoC is issued under our sole responsibility and belongs to the following product:**

**Product:** Ossila LED Measurement System (T2005A3/T2005B3/T2005C3/T2005E3)

**Serial number:** T2005A3-xxxx, T2005B3-xxxx, T2005C3-xxxx, T2005E3-xxxx

### Object of declaration:

Ossila LED Measurement System (T2005A3/T2005B3/T2005C3/T2003E3)

**The object of declaration described above is in conformity with the relevant Union harmonisation legislation:**

EMC Directive 2014/30/EU

RoHS Directive 2011/65/EU

**Signed:**



**Name:** Dr James Kingsley

**Place:** Leiden

**Date:** 16/11/2021

**Декларация за съответствие на ЕС**

Производител: Ossila BV, Biopartner 3 building, Galileiweg 8, 2333 BD Leiden, NL.

Декларира с цялата си отговорност, че посоченото оборудване съответства на приложимото законодателство на ЕС за хармонизиране, посочено на предходната(-ите) страница(-и) на настоящия документ.

**[Čeština] Prohlášení o shodě EU**

Výrobce: Ossila BV, Biopartner 3 building, Galileiweg 8, 2333 BD Leiden, NL.

Prohlašujeme na vlastní odpovědnost, že uvedené zařízení je v souladu s příslušnými harmonizačními předpisy EU uvedenými na předchozích stranách tohoto dokumentu.

**[Dansk] EU-overensstemme Iserklæring**

Producent: Ossila BV, Biopartner 3 building, Galileiweg 8, 2333 BD Leiden, NL.

Erklærer herved, at vi alene er ansvarlige for, at det nævnte udstyr er i overensstemmelse med den relevante EU-harmoniseringslovgivning, der er anført på den/de foregående side(r) i dette dokument.

**[Deutsch] EU-Konformitätserklärung**

Hersteller: Ossila BV, Biopartner 3 building, Galileiweg 8, 2333 BD Leiden, NL.

Wir erklären in alleiniger Verantwortung, dass das aufgeführte Gerät konform mit der relevanten EU-Harmonisierungsgesetzgebung auf den vorangegangenen Seiten dieses Dokuments ist.

**[Eesti keel] ELi vastavusavaldus**

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Kinnitame oma ainuvastutusel, et loetletud seadmed on kooskõlas antud dokumendi eelmisel lehelküljel / eelmistel lehekülgedel ära toodud asjaomaste ELi ühtlustamise õigusaktidega.

**[Ελληνικά] Δήλωση πιστότητας ΕΕ**

Κατασκευαστής: Ossila BV, Biopartner 3 building, Galileiweg 8, 2333 BD Leiden, NL.

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**[Español] Declaración de conformidad UE**

Fabricante: Ossila BV, Biopartner 3 building, Galileiweg 8, 2333 BD Leiden, NL.

Declaramos bajo nuestra única responsabilidad que el siguiente producto se ajusta a la pertinente legislación de armonización de la UE enumerada en las páginas anteriores de este documento.

**[Français] Déclaration de conformité UE**

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**[Hrvatski] E.U izjava o sukladnosti**

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Izjavljujemo na vlastitu odgovornost da je navedena oprema sukladna s mjerodavnim zakonodavstvom EU-a o usklađivanju koje je navedeno na prethodnoj(nim) stranici(ama) ovoga dokumenta.

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**[Latviešu] ES atbils tības deklarācija**

Ražotājs: Ossila BV, Biopartner 3 building, Galileiweg 8, 2333 BD Leiden, NL.

Ar pilnu atbildību paziņojam, ka uzskaitītais aprīkojums atbilst attiecīgajiem ES saskaņošanas tiesību aktiem, kas minēti iepriekšējās šī dokumenta lapās.

**[Lietuvių k.] ES atitikties deklaracija**

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atsakingai pareiškia, kad išvardinta įranga atitinka aktualius ES harmonizavimo teisės aktus, nurodytus ankstesniuose šio dokumento

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Verklaart onder onze uitsluitende verantwoordelijkheid dat de vermelde apparatuur in overeenstemming is met de relevante harmonisatiewetgeving van de EU op de vorige pagina('s) van dit document.

**[Norsk] EU-samsvarserklæring**

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Erklærer under vårt eneansvar at utstyret oppført er i overholdelse med relevant EU-harmoniseringslovverk som står på de(n) forrige siden(e) i dette dokumentet.

**[Polski] Deklaracja zgodności Unii Europejskiej**

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Declara sob sua exclusiva responsabilidade que o equipamento indicado está em conformidade com a legislação de harmonização relevante da UE mencionada na(s) página(s) anterior(es) deste documento.

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**[Slovensky] Vyhlásenie o zhode pre EÚ**

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**[Suomi] EU-vaatimusten mukaisuusvakuutus**

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Vakuutamme täten olevamme yksin vastuussa siitä, että tässä asiakirjassa luetellut laitteet ovat tämän asiakirjan sivuilla edellisillä sivuilla kuvattujen olennaisten yhdenmukaistamista koskevien EU-säädösten vaatimusten mukaisia.

**[Svenska] EU-försäkran om överensstämmelse**

Tillverkare: Ossila BV, Biopartner 3 building, Galileiweg 8, 2333 BD Leiden, NL.

Vi intygar härmed att den utrustning som förtecknas överensstämmer med relevanta förordningar gällande EU-harmonisering som finns på föregående sidor i detta dokument

## 3. Safety

### 3.1 Use of Equipment

The Ossila LED Measurement System is designed to be used as instructed. It is intended for use under the following conditions:


- Indoors in a laboratory environment (Pollution Degree 2)
- Altitudes up to 2000m
- Temperatures of 5°C to 40°C; maximum relative humidity of 80% up to 31°C.

The unit is supplied with a 24 VDC power adapter, in accordance with European Commission regulations and British Standards. Use of any other electrical power cables, adaptors, or transformers is not recommended.

### 3.2 Hazard Icons

The following symbols can be found at points throughout the rest of the manual. Note and read each warning before attempting any associated operations associated with it:

Table 3.1. Hazard warning labels used in this manual.

Symbol	Associated Hazard
	Electrical shock

### 3.3 General Hazards

Before installing or operating the Ossila LED Measurement System there are several health and safety precautions which must be followed and executed to ensure safe installation and operation.

### 3.4 Power Cord Safety



Emergency power disconnect options: use the power cord as a disconnecting method and remove from wall. To facilitate disconnect, make sure the power outlet for this cord is readily accessible to the operator.

## 3.5 Servicing

If servicing is required, please return the unit to Ossila Ltd. The warranty will be invalidated if:

- Modification or service has been carried out by anyone other than an Ossila engineer.
- The Unit has been subjected to chemical damage through improper use.
- The Unit has been operated outside the usage parameters stated in the user documentation associated with the Unit.
- The Unit has been rendered inoperable through accident, misuse, contamination, improper maintenance, modification, or other external causes.

## 3.6 Health and Safety – Servicing



Servicing should only be performed by an Ossila engineer. Any modification or alteration may damage the equipment, cause injury, or death. It will also void your equipment's warranty.



## 4. Requirements

Table 4.1 details the power requirements for the Ossila LED Measurement System, and the minimum computer specifications for the Ossila LED IVL software.

Table 4.1. Ossila LED Measurement System requirements.

Power	24 VDC (supplied with the system)
Operating Systems	Windows 10 or 11 (32-bit or 64-bit)
CPU	Dual Core 2 GHz
RAM	2 GB
Available Hard Drive Space	121 MB
Monitor Resolution	1440 x 960
Connectivity	USB 2.0 Ethernet (requires DHCP)

## 5. Unpacking

### 5.1 Packing List

The standard items included with the Ossila LED Measurement System are:

- The Ossila LED Measurement System.
- 24 VDC power adaptor.
- USB-B cable.
- USB memory stick pre-loaded with the user manual, USB drivers, QC data, and software installer.
- Resistor test device.

### 5.2 Damage Inspection

Examine the components for evidence of shipping damage. If damage has occurred, please contact Ossila directly for further action. The shipping packaging will come with a shock indicator to show if there has been any mishandling of the package during transportation.

## 6. Specifications

The Ossila LED Measurement System specifications are shown in **Table 6.1**.

**Table 6.1.** Ossila LED Measurement System specifications.

<b>Voltage range</b>	$\pm 10$ mV to $\pm 10$ V
<b>Voltage accuracy</b>	$\pm 10$ mV offset
<b>Voltage resolution</b>	170 $\mu$ V
<b>Current range</b>	$\pm 10$ nA to $\pm 200$ mA (5 ranges)
<b>Current accuracy</b>	$\pm 10$ nA (at 20 $\mu$ A range)
<b>Current resolution</b>	0.1 nA (at 20 $\mu$ A range)
<b>Lux range</b>	0 to 100 klx (3 ranges)
<b>Lux accuracy</b>	$\pm 10\%$
<b>Lux resolution</b>	0.0144 (at 500 lx range)
<b>Substrate Size</b>	20 mm x 15 mm 25 mm x 25 mm
<b>Substrate Compatibility</b>	T2005B – S211 T2005E – S2006
<b>Overall Dimensions</b>	Width: 151 mm Height: 50 mm Depth: 300 mm

## 7. System Components

The Ossila LED Measurement System is comprised of three items: the Ossila LED Measurement System (**Figure 7.1**), and the Ossila LED IVL Software (**Figure 7.2**).



Figure 7.1. The Ossila LED Measurement System.

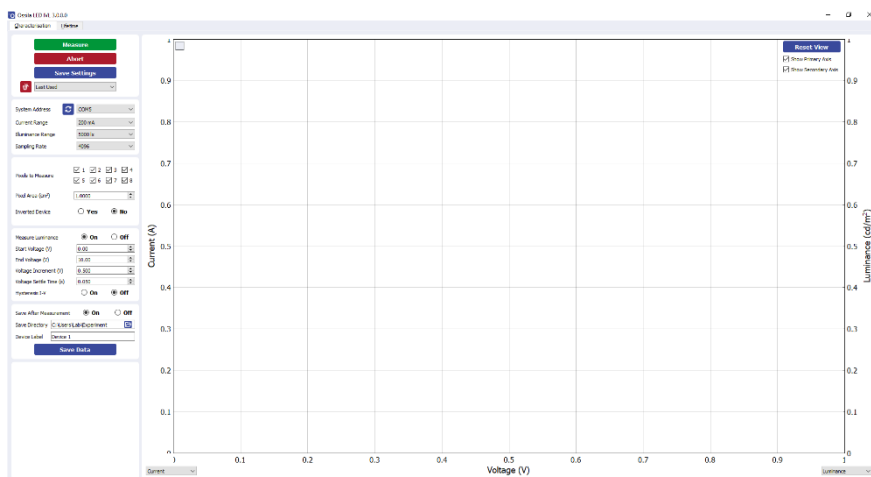


Figure 7.2. The Ossila LED IVL software.

## 8. Installation

1. Install the Ossila LED IVL software on your PC.
  - I. Run the file 'Ossila-LED-IVL-Installer-X-X-X-X.exe' on the USB memory stick provided.
  - II. Follow the on-screen instructions to install the software.
2. Connect the 24 VDC power adaptor to the power socket on the rear of the unit.
3. Connect the unit to your PC using the provided USB-B cable, or an Ethernet cable if preferred.
  - I. If the unit is not detected, or driver installation fails, please refer to the SMU USB Driver Installation Guide found on the USB memory stick.

**Note:** The Ossila LED IVL software and Source Measure Unit USB drivers can also be downloaded from [ossila.com/pages/software-drivers](https://ossila.com/pages/software-drivers)

## 9. Operation

### 9.1 Measurement Types

The Ossila LED IVL software can perform 2 different types of measurements. Each measurement type can be selected using the tabs at the top of the window. The available measurements are:

1. Characterisation (**Section 9.1.1**).
2. Lifetime (**Section 9.1.2**).

Each measurement type requires several settings to be selected before it can be performed. Settings that are shared between all measurements are detailed in **Section 9.3**. Measurement-specific settings are detailed in **Sections 9.3.1**, and **9.3.4**.

## 9.1.1 Characterisation

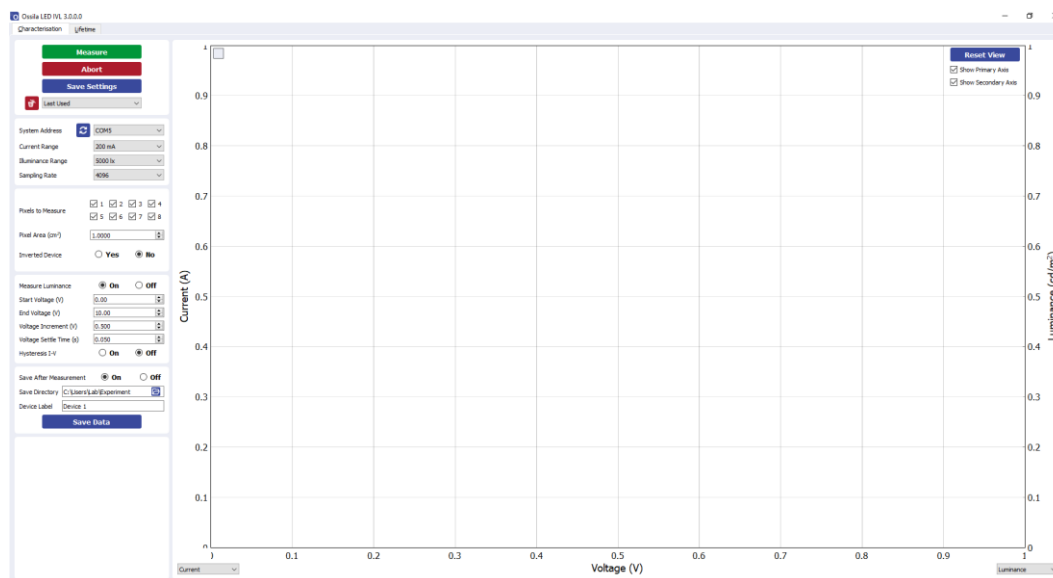


Figure 9.1. Ossila LED IVL software: Characterisation tab.

The Characterisation tab is used to perform I-V measurements of LEDs, whilst measuring the illuminance, luminance, white count, and current and power efficiencies using the built-in light sensors.

## 9.1.2 Lifetime

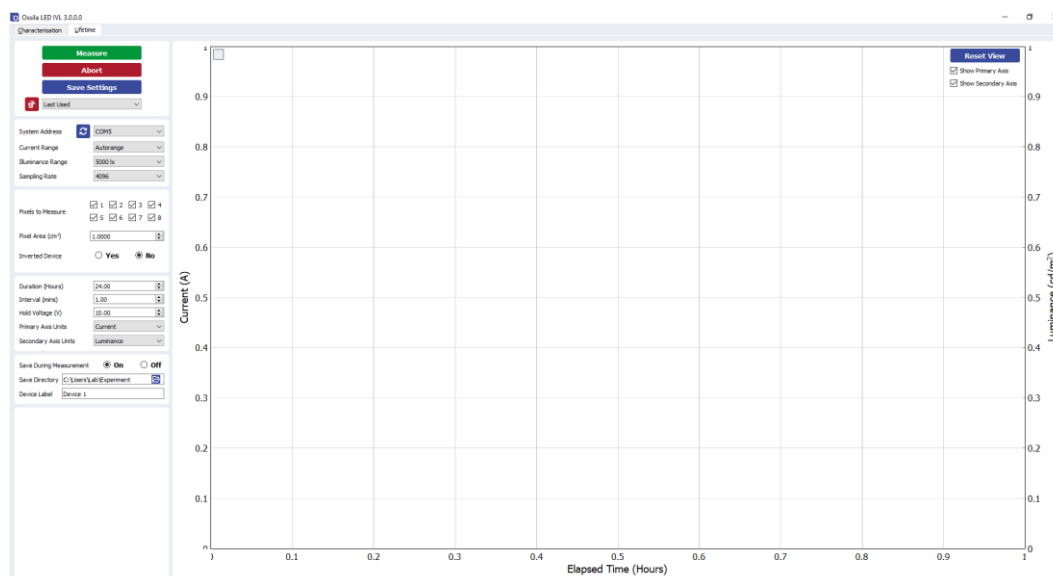


Figure 9.2. Ossila LED IVL software: Lifetime tab.

The Lifetime tab is used to perform long-term measurements of LEDs by holding them at a specified voltage and periodically measuring the current of the LED and response of the light sensors.

## 9.2 Quick Start Guide

1. Start the Ossila LED IVL software. The window shown in **Figure 9.1** will open.
2. Choose a measurement type as described in **Section 9.1**.
3. Place your device in the device holder and close the lid.
4. Set the appropriate settings in the software (explained in more detail in **Section 9.3**).
5. Click the 'Measure' button.
  - I. For each pixel, measurements are performed using the chosen measurement settings.
  - II. Data is plotted as it is measured, using a solid line for primary (left) y-axis and a dashed line for the secondary (right) y-axis.
  - III. This process is repeated until all pixels have been measured.
6. If automatic saving is turned on, the measurement data and settings will then be saved.

## 9.3 Software Settings

There are several settings in the program which must be filled in before taking a measurement. These are found in the column on the left of the window, as shown in **Figure 9.1**.

### 9.3.1 System Settings

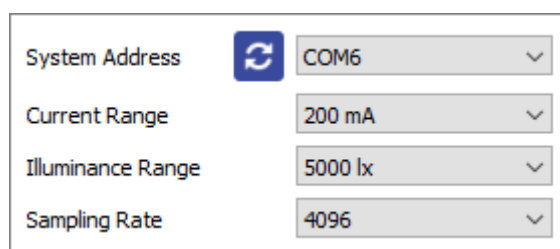


Figure 9.3. System settings.

#### (I) System Address

- Select the COM port or IP address of the connected unit you intend to use (USB and Ethernet connection respectively).
  - I. This box will be populated automatically with the addresses of any units connected to the computer or network.

#### (II) Current Range

- Select the range of current values to be used for the measurement.

- I. This defines the upper limit and accuracy of current measurements that can be performed by the unit. The values for each range are given in **Table 9.1**.

**Table 9.1.** Current range specifications of the Ossila LED Measurement System.

Maximum Current	Accuracy	Precision	Resolution
±200 mA	±500 µA	10 µA	1 µA
±20 mA	±10 µA	1 µA	100 nA
±2000 µA	±1 µA	100 nA	10 nA
±200 µA	±100 nA	10 nA	1 nA
±20 µA	±10 nA	1 nA	100 pA

### (III) Lux Range

- Select the range of lux values to be used for the measurement.
  - I. This defines the upper limit and resolution of lux measurements that can be performed by the unit. The values for each range are given in **Table 9.2**.

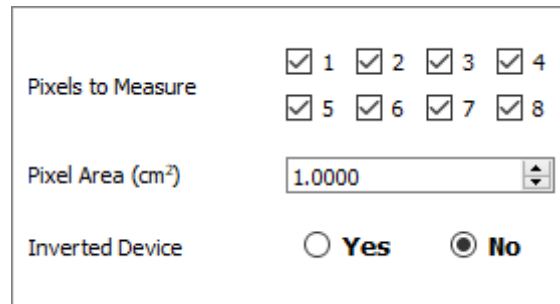
**Table 9.2.** Lux range specifications for the Ossila LED Measurement System.

Maximum Lux	Accuracy	Resolution
100 klx	±10%	1.8432 lx
5000 lx	±10%	0.1152 lx
500 lx	±10%	0.0144 lx

### (IV) Sampling Rate

- Select the number of samples to be taken for each data point.
  - I. A higher number of samples per point will improve the accuracy and precision of the measurement. However, this will increase the time taken for the measurement to be performed.

## 9.3.2 Device Settings



Pixels to Measure	<input checked="" type="checkbox"/> 1	<input checked="" type="checkbox"/> 2	<input checked="" type="checkbox"/> 3	<input checked="" type="checkbox"/> 4
	<input checked="" type="checkbox"/> 5	<input checked="" type="checkbox"/> 6	<input checked="" type="checkbox"/> 7	<input checked="" type="checkbox"/> 8
Pixel Area (cm <sup>2</sup> )	<input type="text" value="1.0000"/> <input type="button" value="↑"/>			
Inverted Device	<input type="radio"/> Yes <input checked="" type="radio"/> No			

Figure 9.4. Device settings.

### (I) Pixels to Measure

- Select which pixels to measure.
  - I. Pixel numbers are labelled on the device holder.
  - II. Selection boxes will be enabled and disabled based upon the device holder being used.

### (II) Pixel Area

- Set the area in cm<sup>2</sup> of each pixel of the device.

### (III) Inverted Device

- Set whether the device to be measured is inverted.
  - I. This option should be on if the anode of your device connects to the 'cathode' pins in the device holder.



### 9.3.3 Characterisation Settings

Measure Luminance	<input checked="" type="radio"/> On <input type="radio"/> Off
Start Voltage (V)	<input type="text" value="0.00"/>
End Voltage (V)	<input type="text" value="10.00"/>
Voltage Increment (V)	<input type="text" value="0.050"/>
Voltage Settle Time (s)	<input type="text" value="0.050"/>
Hysteresis I-V	<input type="radio"/> On <input checked="" type="radio"/> Off

Figure 9.5. Characterisation settings.

#### (I) Measure Luminance

- Set whether measurements of the device's light output will be performed.
  - I. If set to 'Off', the system will not check that the lid is closed before measuring.

#### (II) Start Voltage

- Set the voltage in volts at which to start the current-voltage measurement.
  - I. This can be set between -10 V and +10 V.

#### (III) End Voltage

- Set the voltage in volts at which to end the current-voltage measurement.
  - I. This can be set between -10 V and +10 V.

#### (IV) Voltage Increment

- Set the step size in volts for changing the voltage during current-voltage measurement.

#### (V) Voltage Settle Time

- Set the time in seconds between applying a voltage and measuring the current.
  - I. The minimum value is dependant on the selected lux range: 0 s for 100 klx, 0.05 s for 5000 lx, and 0.4 s for 500 lx.

#### (VI) Hysteresis I-V

- This option performs a reverse current-voltage measurement after the forward current-voltage measurement has completed.
  - I. This reverses the set start and end voltages and uses the same voltage increment and settle time as the forward measurement.

### 9.3.4 Lifetime Settings

Duration (Hours)	24.00
Interval (mins)	1.00
Hold Voltage (V)	10.00
Primary Axis Units	Current
Secondary Axis Units	Luminance

Figure 9.6. Lifetime settings.

#### (I) Duration

- Set the total duration in hours for the lifetime measurement.

#### (II) Interval

- Set the time interval in minutes between performing repeat measurements of the device.

#### (III) Hold Voltage

- Set the voltage that all pixels will be held at between measurements.
  - I. This can be set between -10 V and +10 V.

#### (IV) Primary Axis Units

- Set which property is plotted on the primary (left) y-axis.

#### (V) Secondary Axis Units

- Set which property is plotted on the secondary (right) y-axis.

### 9.3.5 Saving and Loading Settings


Save Settings	
	Last Used

Figure 9.7. Controls for saving and loading settings profiles.

#### (I) Save Settings

- Saves the current settings as a profile that can be loaded quickly for use at another time.
- When clicked, you will be prompted to name the settings profile.

- I. If the name is already in use, you will be asked if you wish to overwrite the previous profile.
  - II. The name cannot contain the characters: \ / : \* ? " < > |
- The settings profile will be added to the drop-down box using the given profile name.

## (II) Settings Profiles

- Select a saved settings profile from the drop-down box.
  - I. The settings fields will be populated with the saved values from the selected profile.
- Settings profiles can be deleted by selecting the profile and then clicking the red 'delete' icon next to the drop-down box.

## 9.3.6 Measurement Controls

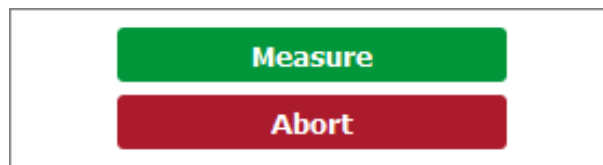


Figure 9.8. Controls to start and stop the measurement.

### (I) Measure

- Clicking this button will start the measurement using the chosen settings.
- This button cannot be clicked if the software has not detected a unit

### (II) Abort

- Stops a measurement that is currently in progress.

## 9.3.7 Plot Controls

### (I) Plot Display Controls

By default, the axes of the plot will automatically scale to display all the data within it. The view can be controlled manually using the following mouse controls:

- Left/Middle click and drag – pan the axes.
- Right click and drag – scale the axes (left-right for x-axis, up-down for y-axis).
- Scroll wheel – scale the axes centred on the cursor location.

A specific axis can be controlled by using these controls on the axis labels. The axes can be reset by clicking the “Reset View” button shown in **Figure 9.9**.

## (II) Axis Selection

In the characterisation tab the data plotted on the primary and secondary y-axes can be selected using the drop-down boxes beneath the axes. Axes cannot be changed whilst a measurement is being performed.

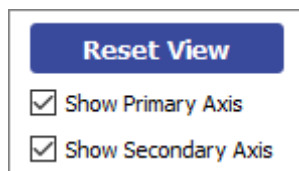


Figure 9.9. Controls for the plot.

## (III) Show Primary Axis

- Controls whether the data plotted on the primary (left) y-axis is displayed.

## (IV) Show Secondary Axis

- Controls whether the data plotted on the secondary (right) y-axis is displayed.

## 9.3.8 Saving Data

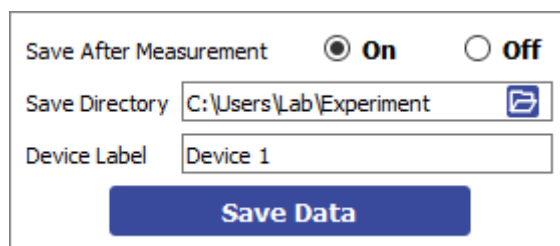


Figure 9.10. Settings and controls for saving data.

## (I) Save After Measurement

- The program allows for data to be saved automatically, as well as manually once the measurement is complete.
  - I. For automatic saving, the 'Save Directory' and 'Device Label' fields must be filled in before the measurement can start, these are detailed below.

**Warning:** Automatic saving can be turned off for lifetime measurements. However, **manual saving is unavailable** for lifetime measurements, so you will not be able to save your data if it is turned off.

## (II) Save Directory

- Sets the location in which to save the results.
- This can be set either by:
  - I. Manually typing the directory into the field.
  - II. Copying and pasting it from your file explorer.
  - III. Clicking the folder icon in the field, which will open a dialog box to allow the selection of a folder to save to.

## (III) Device Label

- Sets the name of the comma-separated values (.csv) files in which data will be saved.
  - I. The name cannot contain the characters: \ / : \* ? " < > |

## (IV) Save Data

- Clicking this button will manually save the measurement results of the active curve.

## (V) Save Data Format

Data for each pixel is saved to a separate .csv file, with the following columns:

- Time (s) - (lifetime only)
- Voltage (V)
- Current (A)
- Illuminance (lx)
- Luminance (cd/m<sup>2</sup>)
- White Count
- Current Efficiency (cd/A)
- Power Efficiency (lm/W)

The settings used for a measurement are saved to a separate .csv file in a 'Settings' folder in the selected save directory. If this folder does not exist, it will be created.

## 10. Test Device

The system is shipped with a pair of test devices that can be used to verify the correct operation of the system. One has 100 k $\Omega$  resistors that can be used to check the calibration of the system. The other has semiconductor LEDs to test the response of the light sensors. Both are arranged in the geometry of the substrate pixels, and the appearance of the test device will depend on the substrate system being used.

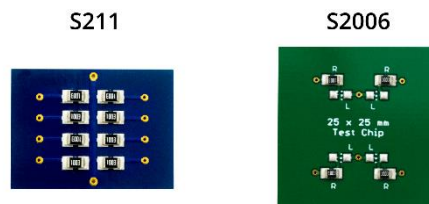


Figure 10.1. Test device configurations.

### 10.1 Taking a Resistor Measurement

1. Plug in and switch on the system.
2. Allow at least 30 minutes for the system to warm up.
3. Place the test device in the device holder with the resistors facing upwards.
4. Start the LED IVL software and enter the following settings in **Figure 10.2**.
  - I. These settings can be used with any current range except for the 20  $\mu$ A range. For this range the start and end voltages must be lowered to -2 V and 2 V respectively.
  - II. The 'Pixels to Measure' checkboxes should match the device configuration you have.

Pixels to Measure <input checked="" type="checkbox"/> 1 <input checked="" type="checkbox"/> 2 <input checked="" type="checkbox"/> 3 <input checked="" type="checkbox"/> 4 <input checked="" type="checkbox"/> 5 <input checked="" type="checkbox"/> 6 <input checked="" type="checkbox"/> 7 <input checked="" type="checkbox"/> 8	Measure Luminance <input type="radio"/> On <input checked="" type="radio"/> Off
Pixel Area (cm <sup>2</sup> ) <input type="text" value="1.0000"/>	Start Voltage (V) <input type="text" value="-10.00"/>
Inverted Device <input type="radio"/> Yes <input checked="" type="radio"/> No	End Voltage (V) <input type="text" value="10.00"/>
	Voltage Increment (V) <input type="text" value="1.000"/>
	Voltage Settle Time (s) <input type="text" value="0.000"/>
	Hysteresis I-V <input type="radio"/> On <input checked="" type="radio"/> Off

Figure 10.2. Measurement settings for the resistor test device.

5. Click the 'Measure' button.
6. The system should measure straight line resistor responses from -100  $\mu$ A to 100  $\mu$ A (or -20  $\mu$ A to 20  $\mu$ A for the 20  $\mu$ A current range) as shown in **Figure 10.3**.
7. To check the calibration of the system, use the I-V data to calculate the measured resistance at -10 and 10 V (-2 and 2 V for the 20  $\mu$ A current range).

- I. Resistance can be calculated using:  $R = V / I$
- II. For the 200 mA current range the calculated resistance should be between 98 and 102 k $\Omega$  (within 2% of the resistor value).
- III. For all other ranges the calculated resistance should be between 99 and 101 k $\Omega$  (within 1% of the resistor value).

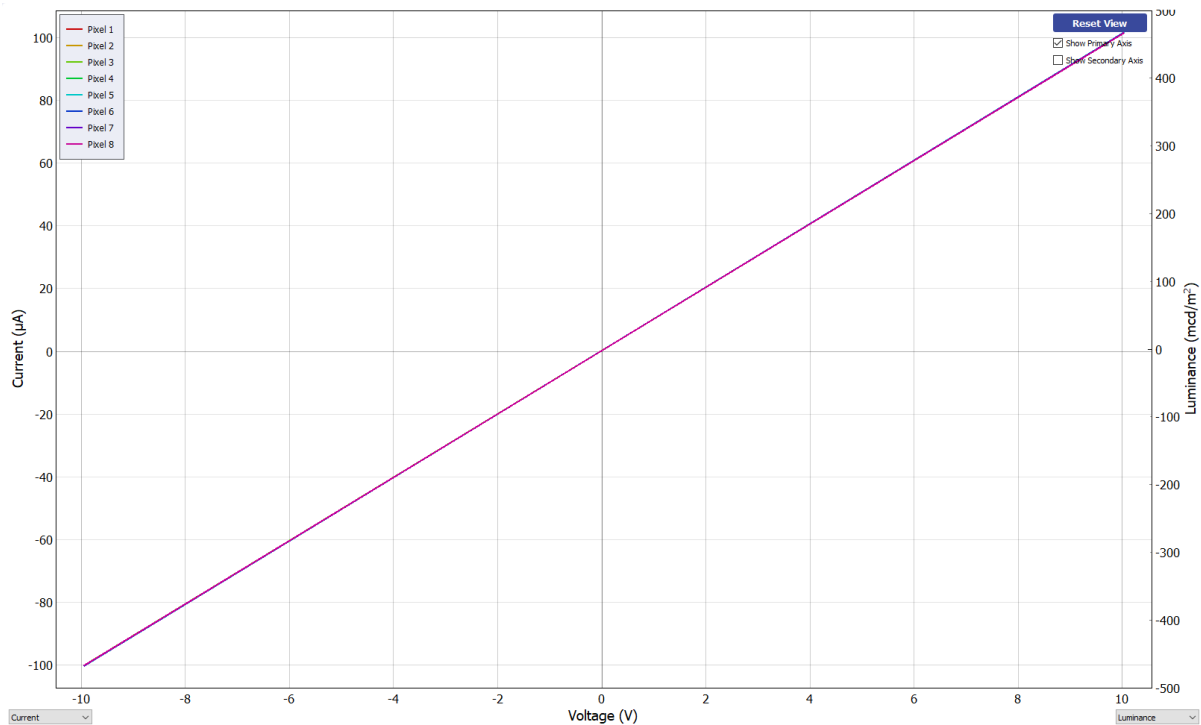


Figure 10.3. Example measurement of resistor test device using the 200 µA current range.

# 11. Troubleshooting

Most of the issues that may arise will be detailed here. However, if you encounter any issues that are not detailed here, then contact us by email at [info@ossila.com](mailto:info@ossila.com). We will respond as soon as possible.

## 11.1 Installation and Setup

Problem	Possible Cause	Action
No power/display	The power supply may not be connected properly.	Ensure the system is firmly plugged into the power supply, and that the plug is connected to both the adaptor and a working power socket.
	The power supply adaptor has a fault.	Contact Ossila for a replacement power supply adaptor.
Software does not start	The wrong version of Windows is installed on the computer.	Install the software on a computer with Windows Vista or newer.
	The software has not installed properly.	Try reinstalling the software.
Cannot connect to the system via USB	The USB cable may not be connected properly.	Ensure the USB cable is firmly plugged in at both ends.
	The USB cable may not be connected to a working USB port.	Try connecting the unit to a different USB port on the computer.
	The USB cable is defective.	Try using a different USB-B cable and contact Ossila if necessary.
Cannot connect to the system via network	The MAC address of the unit is not registered with the internal network.	Register the system on the network using the MAC address obtained via a USB connection (see Source Measure Unit manual).
	The Ethernet cable may not be connected properly.	Ensure the Ethernet cable is firmly plugged in at both ends.
	The Ethernet cable is defective.	Try using a different Ethernet cable.



## 11.2 Error Messages and Warnings

Message	Description
Current compliance reached	The measured current is greater than the set current limit.
Error communicating with system	The software is unable to connect to the system.
No device holder detected	The device holder is not connected to the system properly.
Sensor lid open	The lid of the device is not properly closed.
Voltage increment cannot be zero	The voltage increment is set to 0 V.
Start and end voltage cannot be equal	The start and end voltages of are set to the same voltage.
No save directory or device label entered	The save directory and/or the device label fields are empty.
Settings profile not found	The given settings profile does not exist or is open in other software.
Error loading settings	There is a problem with the settings profile preventing it from being loaded.
Error deleting profile	The given settings profile does not exist, the software does not have the necessary permissions to delete it, or it is open in other software.
No data to save	There is no measurement data in memory to save to file.
Error saving data	The software does not have the necessary permissions to access the given file path, or the file is already open in other software.
Error saving settings	The software does not have the necessary permissions to access the given file path, or the file is already open in other software.

## 12. Related Products

### 12.1 Related Consumables



#### ITO Coated Substrates

Our range of ITO substrates for OPV, OLED, and sensing applications.

Product codes: S111 / S211 / S2006



#### Flat Tip Tweezers

Provides a good substrate grip without scratching.

Product code: C121



#### FTO Coated Substrates

Designed to be used as transparent electrodes for thin-film photovoltaics.

Product codes: S301 / S302 / S303 / S304



#### Substrate Cleaning Rack

Holds 20 substrates for a variety of processing techniques.

Product code: E101

### 12.2 Related Equipment



#### Spin Coater

Produce high-quality coatings without any substrate warping. Perfect for busy labs with limited space.

Product code: L2001A3



#### Syringe Pump

High-precision, programmable single and dual syringe pumps for automatic dispensing of solutions.

Product codes: L2003S1 / L2003D1



#### UV Ozone Cleaner

For removing contamination on the surface of samples, providing you with ultraclean surfaces within minutes.

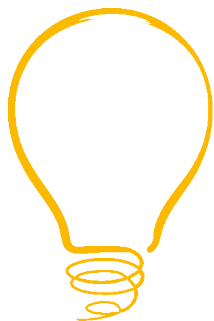
Product code: L2002A2



#### Source Measure Unit

Source voltage, measure current, get data. Simplify and accelerate your data collection!

Product code: P2005A2



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